HANDLING SURCHARGES AND FEES
BUSINESS CUSTOMER WITH CUSTOMER AGREEMENT

HANDLING SURCHARGE PER PARCEL

Missing or incorrect EDI Parcels where EDI is missing, transferred to PostNord after the parcel has been handed over, or contains errors.	+65,00
Oversize Parcel Locker[1] Parcels weighing more than 10 kg (Finland: 20 kg) or measuring more than 42 × 49 × 60 cm are delivered to a parcel shop instead of a parcel locker.	+0,00
Oversize[1] PostNord Parcel Locker, Service Point or Return parcels weighing more than 20 kg or exceeding the dimensions (over 150 cm in length or length + circumference over 300 cm), or PostNord Home/Business/Return Pickup/Request parcels with a length exceeding 175 cm or with length + circumference between 300–360 cm.	+130,00
Oversize Return Parcels weighing more than 35 kg, longer than 220 cm, or with a combined length and circumference of more than 360 cm are returned to the sender.	+550,00
Private person/private address Surcharge for Business delivery to a private address	+25,00
Special Handling[3] Parcels that cannot be machine-sorted and/or parcels longer than 120 cm or larger than 60 × 60 cm. Read more in our packaging guide or at postnord.dk.	
Denmark	+50,00
International	+100,00

GENERAL SURCHARGES

Compensation fee for late (Pursuant to the Danish Interest Act)	310,00
Customers not paying via Leverandørservice[2]	88,00
Customers paying via Leverandørservice[2]	59,00
Energy surcharge (Fuel surcharge and environmental surcharge) (Se aktuel sats på postnord.dk/energi)	Rate/ month
Extended credit (+ interest per year)	+ 10,5%
Late payment per invoice (Default interest of 2.0% per month or part thereof)	2,0%
Redelivery per parcel (Parcel made available for collection at a Service Point. The sender can request redelivery via the Customer Portal)	+69,00
Pallet exchange per pallet	+10,00
Reminder fee per invoice	
1st fee (reminder)	100,00
2nd fee (reminder)	100,00
Sulphur surcharge (Finland)	+ 1%

ISLAND AND FERRY SURCHARGE PER PARCEL

Finland	Åland Islands 22000–22999	+150,00
France	Corsica 20000-20999	+160.00
Norway	Svalbard 9170-9179	+480,00
Portugal	Madeira 9000000-9499999 Azores 9500000-9999999	+130,00
Spain	Balearic Islands 07000-07999 Canary Islands 35000-35999 Canary Islands 38000-38999	+500.00
Great Britain	Guernsey GG0000-GG9999 Isle of Man IM0000-IM9999 Jersey JE0000-JE9999	+45,00

1 Special Handling may be charged in addition to Oversize Parcel Locker and Oversize. A parcel cannot be charged for Oversize twice.
2 The administration fee does not apply to customers with weekly invoicing and payment terms of invoice date + 8 days.