

LETTERS AND QUICK LETTERS

HOW TO FRANK

Letters within Denmark – use postmarks or postage codes

- You buy postage codes in Online Post at postnord.dk or via the PostNord app.
- You buy postmarks in a PostNord Parcel Shop or in the Netbutikken at postnord.dk. If the letter weighs 0-100 grams, use 1 postmark, if it weighs between 100-250 grams, use 2 postmarks and if it weighs between 250-2000 grams, use 3 postmarks.

International Letters – use stamps or postal codes

- You buy postage codes in Online Post at postnord.dk or via the PostNord app
- You buy stamps in a PostNord parcel shop or in the Netbutikken at postnord.dk.
Stamps issued before 1 January 2024 are still valid.

For registered letters, you must use a label that you buy at Online Post at postnord.dk or in a PostNord Parcel Shop.

Letters abroad – on the front of the letter you must write "Prioritaire" or stick a priority label on it.

Prioritaire

	Denmark ¹		The Faroe Islands and Greenland ^{6,7}
	Letters ³	Quick letters ⁴	Letters
Up to 100 g	29.00	39.00	50.00
Up to 250 g	58.00	78.00	100.00
Up to 2,000 g	87.00	117.00	150.00

	Denmark	The Faroe Islands and Greenland
	Letters	Letters
Registered letters 0-2 kg	96.00 ⁶	170.00 ⁶

DIMENSIONS

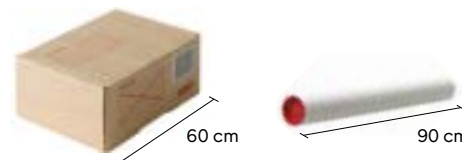
Minimum: 14 x 9 cm

Maximum: length 60 cm and length + width + height or thickness = 90 cm.

Roll or tube

Maximum: length 90 cm and length + 2 x diameter or height = 104 cm.

Minimum: length 10 cm and length + 2 x diameter or height = 17 cm.



QUALITY OF SERVICE

The PostNord target for on-time delivery of Letters and Quick letters is 95%. In practice, the quality of service level is generally above 95%.

REMEMBER CORRECT POSTAGE

If you send a letter with insufficient postage, PostNord will ensure that the letter reaches the recipient. We will add the correct postage and send you the bill. For this service, we will charge an administration fee of DKK 80.00, including VAT.

¹ Including 25% VAT

³ The letter will be delivered within 5 working days, and you can drop it in a letterbox

⁴ Quick letters are delivered the next working day and must always be delivered to a post office

⁶ Registered letters and letters abroad are exempt from VAT

⁷ Duties on shipments to the U.S. and Puerto Rico are paid by the sender and charged at time of purchase. In addition, there is a customs clearance fee to PostNord of DKK 60 incl. VAT.