

Domestic and international parcel deliveries from contract customers

Services and supplements

PostNord Parcel can be sent from business senders to business recipients.

MyPack can be sent from business senders to private recipients in Denmark and abroad, and here are two options:

- MyPack Home, which is delivered to the recipient's home address, or
- MyPack Collect, which is the recipient picks up from an optional service point.

PRICES

Parcel prices are set on the basis of a shipping profile. The prices are stated in an appendix to the Customer Agreement.

SERVICES

Climate Compensation	+ 0.05 ¹
Insurance, Denmark	+ 65.00
Insurance, Europe	+ 100.00
Insurance, Rest of the World	+ 125.00
Oversize 175 cm and/or volume weight more than 50 kg	+ 120.00 ³
Special Handling	+ 40.00 ³
Signature assurance	+ 10.00 ¹
Age Check - Sweden only	+ 20.00 ¹
Ad hoc pickup	+ 15.00 ¹
Return to Sender	Free
QR code (Return Drop Off)	Free
Conversion of Parcel to Pallet or Groupage	+ 75.00 ¹
Conversion of MyPack Collect to MyPack Home	+ 75.00 ¹
Value supplement for recipients in Denmark	
Value up to DKK 5,000	+45.00
Value up to DKK 10,000	+ 65.00
Value per DKK 10,000 over DKK 10,000 or part thereof	+ 20.00
Value supplement for international recipients	
Basic price	+ 95.00
Insurance per DKK 10,000 or part thereof	+ 90.00

SERVICES

Island supplement		
Finland	Åland Islands, 22000-22999	+ 150.00
France	Corsica 20000-20999	+ 160.00
Norway	Svalbard 9170-9179	+ 480.00
Portugal	Madeira 9000000-9499999	+ 130.00
Portugal	The Azores 9500000-9999999	+ 130.00
Spain	Balearic Islands 07000-07999	+ 500.00
Spain	Canary Islands 35000-35999	+ 500.00
Spain	Canary Islands 38000-38999	+ 500.00
Great Britain	Guernsey GG0000-GG9999	+ 45.00
Great Britain	Isle of Man IM0000-IM9999	+ 45.00
Great Britain	Jersey JE0000-JE9999	+ 45.00

The island supplement is subject to VAT at 25% if linked to a VAT-liable parcel product

- 1) VAT at 25% will be added to the price
- 2) VAT at 25% will be added if the invoice contains VAT-liable products. For customer with the invoice frequency weekly and payment terms 8 days net administrative fees are exempt
- 3) VAT at 25 % will be added, if the service is related to a VAT-liable product

SERVICES

Customs clearance abroad

The fee is paid for customs clearance in the following countries

Norway*	+ 125.00
Switzerland and Liechtenstein	+ 180.00
Entering customs information	
Registration of consignments for export	+120.00 ¹
Manual entry of goods lines over and above the first line	+ 10.00 ¹
Semi-manual entry of goods lines over and above the first line	+ 3.00 ¹
Submission of customs data via XML2 or transport administration system	Free
Export declaration	
Submission of export declaration	+ 120.00 ¹

OTHER SUPPLEMENTS

Administration supplement

Per invoice for customers who do not pay via LeverandørService (Supplier Service)	88.00 ²
Per invoice for customers who pay via LeverandørService (Supplier Service)	59.00 ²
Per defective/missing EDI	65.00 ¹
Pallet exchange per pallet handled	10.00 ¹
Energy surcharge	index-linked ⁴
Sulfur surcharge (MyPack and Parcel to Finland)	+1%

* Customers who are VOEC registered in Norway and send parcels that meet the requirements for VOEC do not pay a customs clearance fee.

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4) Energy surcharge is composed of Fuel premium and Environmental surcharge. See current rates at www.postnord.dk