

Domestic and international parcel deliveries from contract customers

Services and supplements

PostNord Parcel can be sent from business senders to business recipients.

MyPack can be sent from business senders to private recipients in Denmark and abroad, and here are two options:

- MyPack Home, which is delivered to the recipient's home address, or
- MyPack Collect, which is the recipient picks up from an optional service point.

PRICES

Parcel prices are set on the basis of a shipping profile. The prices are stated in an appendix to the Customer Agreement.

SERVICES

| | |
|---|-----------------------|
| Climate Compensation | + 0.05 ¹ |
| Insurance, Denmark | + 65.00 |
| Insurance, Europe | + 100.00 |
| Insurance, Rest of the World | + 125.00 |
| Oversize 175 cm and/or volume weight more than 50 kg | + 120.00 ³ |
| Special Handling | + 40.00 ³ |
| Signature assurance | + 10.00 ¹ |
| Age Check - Sweden only | + 20.00 ¹ |
| Ad hoc pickup | + 15.00 ¹ |
| Return to Sender | Free ¹ |
| QR code | + 3.00 ¹ |
| Conversion of Parcel to Pallet or Groupage | + 75.00 ¹ |
| Conversion of MyPack Collect to MyPack Home | + 75.00 ¹ |
| Value supplement for recipients in Denmark | |
| Value up to DKK 10,000 | + 65.00 |
| Value per DKK 10,000 over DKK 10,000 or part thereof | + 20.00 |
| Value supplement for international recipients | |
| Basic price | + 95.00 |
| Insurance per DKK 10,000 or part thereof | + 90.00 |

SERVICES

| Island supplement | | |
|--------------------------|-------------------------------|----------|
| Finland | Åland Islands, 22000-22999 | + 140.00 |
| France | Corsica 20000-20999 | + 150.00 |
| Norway | Svalbard 9170-9179 | + 452.00 |
| Portugal | Madeira 9000000-9499999 | + 119.00 |
| Portugal | The Azores 9500000-9999999 | + 119.00 |
| Spain | Balearic Islands 070000-07999 | + 468.00 |
| Spain | Canary Islands 35000-35999 | + 468.00 |
| Spain | Canary Islands 38000-38999 | + 468.00 |
| Great Britain | Guernsey GG0000-GG9999 | + 40.00 |
| Great Britain | Isle of Man IM0000-IM9999 | + 40.00 |
| Great Britain | Jersey JE0000-JE9999 | + 40.00 |

The island supplement is subject to VAT at 25% if linked to a VAT-liable parcel product

- 1) VAT at 25% will be added to the price
- 2) VAT at 25% will be added if the invoice contains VAT-liable products. For customer with the invoice frequency weekly and payment terms 8 days net administrative fees are exempt
- 3) VAT at 25 % will be added, if the service is related to a VAT-liable product

SERVICES

Customs clearance abroad

The fee is paid for customs clearance in the following countries

| | |
|---|-----------------------|
| Norway* | + 125.00 |
| Switzerland and Liechtenstein | + 180.00 |
| Entering customs information | |
| Registration of consignments for export | +120.00 ¹ |
| Manual entry of goods lines over and above the first line | + 10.00 ¹ |
| Semi-manual entry of goods lines over and above the first line | + 3.00 ¹ |
| Submission of customs data via XML2 or PacSoft | Free |
| Export declaration | |
| Submission of export declaration | + 120.00 ¹ |

OTHER SUPPLEMENTS

Administration supplement

| | |
|--|---------------------|
| Per invoice for customers who do not pay via LeverandørService (Supplier Service) | 78,00 ² |
| Per invoice for customers who pay via LeverandørService (Supplier Service) | 49,00 ² |
| Per defective/missing EDI | 65.00 ¹ |
| Pallet exchange per pallet handled | 10.00 ¹ |
| Environmental supplement - on the price for parcels | 2,75 % ² |

* Customers who are VEOC registered in Norway and send parcels that meet the requirements for VEOC do not pay a customs clearance fee.

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