

Customs Terms (Cash Customers)

USA and Puerto Rico

General Information

This service is provided by PostNord A/S ("PostNord"). Other subsidiaries of PostNord A/S may be authorized to enter into agreements on behalf of PostNord A/S, but PostNord A/S is always the customer's contracting party. PostNord's Business Terms for Post parcels also apply between PostNord and the customer. PostNord charges the customer for this service, including applicable VAT. The customer is obliged to pay PostNord for the service provided, including applicable VAT, at any given time.

1.0 Customs Declaration

PostNord declares postal shipments to US Customs and Border Protection (CBP) based on the information in the customs declaration, known as CN 22 or CN 23, as referenced in the Universal Postal Convention and which must be attached to the shipments. The customer is responsible for ensuring that the information provided is correct, and PostNord is not liable for errors, delays, losses, claims, costs, or expenses arising from incorrect or incomplete information from the customer.

In addition to the rules in the Universal Postal Convention, the HS code must be 10 digits according to US standards, the value of the goods must be stated in USD, and the correct country of origin for the goods must be indicated.

It is CBP's assessment of which customs duties, import duties, and other fees or costs should be imposed on a shipment that forms the basis for PostNord's invoicing of the customer. If CBP changes its assessment in such a way that higher customs, duties, or tariffs must be charged, or if other costs arise beyond what the customer has paid for, PostNord is entitled to immediately collect payment from the customer for such costs.

The customer undertakes to inform themselves of applicable US legislation when exporting to the USA and is responsible for ensuring that all regulations are complied with and that all taxes and duties are paid.

2.0 Fees and costs

PostNord charges a customs clearance fee to cover the costs of declarations in the USA.

In cases where customs must be declared and paid to CBP, the customer must pay this amount to PostNord to cover the expenses PostNord incurs in connection with the shipment to the USA.

PostNord undertakes to pay customs and other import duties to the US customs authorities on behalf of the customer. The customer is responsible for paying the applicable customs, import duty, or other fees to the US customs authorities; PostNord only covers the expenses on behalf of the customer. The customer is obliged to reimburse PostNord for such expenses.

PostNord provides an administrative service to the customer in connection with the import of the customer's shipment to the USA. PostNord charges the customer for this service, including applicable VAT. The customer is obliged to pay PostNord for the service provided, including applicable VAT.

3.0 Payment terms

The customer pays customs duties and other import charges as well as the PostNord customs clearance fee at the same time as purchasing the shipment. Payment of customs duties and other import charges is based on a calculation of the information provided by the customer in the customs declaration – including the value of goods, HS code, and country of origin.

4.0 Processing of personal data

The personal data provided to PostNord is registered and stored electronically. PostNord is responsible for the processing of personal data in this context. More information about how PostNord processes personal data, the purpose of the processing, and how you can exercise your rights can be found in PostNord's privacy policy at www.postnord.dk/personlige-opplysninger.

5.0 Liability

The applicable liability terms are set out in PostNord's business terms for Postal Parcels and International Letters.

PostNord is entitled to refuse shipments if, in PostNord's opinion, they do not meet the conditions set out in these terms and conditions.

PostNord is not liable for indirect damage and costs arising in connection with the performance of services under these terms and conditions and is only liable for damages up to the amount paid for the performance of the service.