

PARCELS

Sending parcels to your customers in Denmark and other countries via PostNord is quick and reliable.

POSTNORD PARCEL LOCKER

PostNord Parcel Locker lets your customers choose to pick up their parcels from a parcel locker of their choice where and when it suits them best.

In Denmark, we provide next-day delivery of PostNord Parcel Locker Monday to Saturday to all parcel lockers. You can also send PostNord Parcel Locker parcels to the Nordic countries.

This requires you to specify the parcel locker where we should drop off a PostNord Parcel Locker parcel for pick-up.

POSTNORD SERVICE POINT

PostNord Service Point lets your customers choose to pick up their parcels when and where it suits them best.

In Denmark, we provide next-day delivery of PostNord Parcel Shop Monday to Saturday to all PostNord Parcel Shops. You can also send PostNord Service Points parcels to the Nordic countries and a number of countries in Europe. In Europe, PostNord Service Point parcels can also be sent to parcel lockers.

This requires you to specify the parcel shop or parcel locker in Europe where we should drop off a PostNord Service Point parcel for pick-up.

POSTNORD HOME

PostNord Home lets your customers choose to have parcels delivered right to their doorstep. In Denmark, we provide next-day delivery of parcels on all weekdays. You can also send PostNord Home parcels to the rest of the world.

POSTNORD PARCEL

PostNord Parcel meets businesses' needs for sending parcels to business partners and customers. In Denmark, you get fast next-day delivery on all weekdays. You can also send PostNord Parcel to business recipients in the rest of the world.

TRACK THE PARCEL

You can track all your parcels in the Customer Portal's Track&Trace feature or on postnord.dk. Your recipients can track the parcel in PostNord's app or on postnord.dk.

Delivery times

You will find the delivery times of parcels being sent abroad on postnord.dk.

GET FURTHER DEALS

Packaging

All parcels must be properly packaged in terms of content and in a manner that prevents the parcel from damaging other consignments. Wherever possible, parcels must be packaged to enable and withstand machine sorting. Parcels requiring special handling or parcels that cannot be machine sorted are subject to a special handling fee. You can find our packaging guide on postnord.dk.

Notification and delivery

Further details on notification and delivery are found in the Delivery fact sheet.

Checkout

Read more about freedom of choice in your checkout in the Checkout fact sheet.

Detailed terms and conditions

You can see our detailed terms and conditions that apply to PostNord's parcel products in Special Terms and Conditions for Parcels, or read more on postnord.dk.

PARCELS

WEIGHT AND DIMENSIONS

Minimum format, regardless of destination: 1.5 × 14 × 9 cm, and the parcel must weigh at least 100 g.

PostNord Parcel Locker		
	Denmark, Norway and Sweden	Finland
Dimension	42 x 49 x 60 cm	42 x 49 x 60 cm
Weight	10 kg	20 kg

PostNord Service Point		
	Denmark, Finland, Norway and Sweden	Selected European countries
Lenght	150 cm	100 cm
Length + circumference	300 cm	250 cm
Weight	20 kg	20 kg

PostNord Home and PostNord Parcel				
	Denmark, Finland, Norway and Sweden	Faroe Islands, Greenland and Iceland	EU, Lichtenstein, Switzerland and Great Britain	Rest of world
Lenght	175 cm ¹	150 cm ²	175 cm	150 cm
Length + circumference	300 cm ¹	300 cm	300 cm	300 cm
Weight	35 kg	35 kg	31,5 kg	20 kg

¹ In Denmark, until further notice, we accept parcels in lengths from 175 cm to 220 cm, and length + circumference = 360 cm, in return for payment of an Oversize surcharge.

² The maximum length of economy parcels sent to the Faroe Islands and Greenland is 175 cm.

Want to know more?

If you have any questions, chat with us on the PostNord Customer Portal.